

## Library and Knowledge Management Service -

**Current Awareness Bulletins** 

# **Health Care Management**

Keep up-to-date with the latest developments

#### February 2020

Sources for this bulletin include:-

- Health management and policy alert King's Fund Information and Library Service
- Department of Health
  - Cancer Services
  - ❖ Social Care/Carers
  - Change Management
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- \* Medicines Management
- Mental Health and Learning Disabilities
- ❖ NHS (General)
- Information, Finance, Pay, Pensions
- Older Adult/End of Life
- Patient Focus and Public Involvement
- Planning and Procurement
- Primary Care
- **❖** Public Health
- Quality/Safety/Audit/Governance
- \* Research and Development
- Service Improvement and Innovation
- **❖** Substance Misuse
- Sustainability and Transformation Plans
- Statistics

- **♦** Consultations
- ♦ Journals (Full-Text) (Athens username and password required to access the full-text)
- **♦** Conferences and Seminars
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#### **CONSULTATIONS**

#### **NHS (General)**

Coronavirus: action plan - a guide to what you can expect across the UK

This document sets out what the UK as a whole has done – and plans to do – to tackle the coronavirus (COVID-19) outbreak, based on experiences of dealing with other infectious diseases and influenza pandemic preparedness work.

- Policy paper
- More detail

#### Sustainability and Transformation Plans (STPs)

Specialised services: transforming delivery for patients

This report shows how NHS specialised services are adapting to a changing environment to deliver world-class and innovative care for patients and service users. It shares the opinions of leaders from trusts and the wider health and care sector on key issues and looks at the key role specialised services play in delivering the ambitions of the long-term plan.

• Report

More detail

#### Commissioning

#### **Foundation Trusts**

#### **Mental Health and Learning Disabilities**

Mental health services: meeting the need for capital investment

There has been prolonged under-investment in facilities across the English NHS. However, while restricted capital funding is affecting all sectors of the NHS, there is a particular need for capital investment within the mental health sector. This briefing summarises the findings of a survey NHS Providers sent to NHS mental health trusts and foundation trusts to gather further evidence on the sector's capital funding needs, to support the case they are making for the sector to receive its fair share of capital investment in future.

- Report
- Press release

Monitoring the Mental Health Act in 2018/19

The Mental Health Act 1983 is the legal framework that provides authority to detain and treat people who have a mental illness and need protection for their own health or safety, or for the safety of other people. The latest monitoring report finds there has been an improvement in the number of people being given information about their rights and being offered the support of an independent mental health advocate (IMHA). However, services need to do more to ensure that they are complying with their human rights duties.

• Report

Building resilience: how local partnerships are supporting children and young people's mental health and emotional wellbeing

Too many children and young people nationally do not receive the support they need to improve their mental health and wellbeing. The purpose of this research (commissioned from Isos Partnership) is to explore some of the factors that are contributing to this nationally challenging context, and to develop an evidence base for how local government and its partners can work most effectively together to deliver a coherent and joined-up offer of support for children and young people's mental health.

- Report
- Press release

#### **Community Services**

#### **Dementia**

#### **Dementia Impact Report (NICE)**

This report highlights progress made by the health and care system in implementing NICE guidance.

• <a href="https://www.nice.org.uk/about/what-we-do/into-practice/measuring-the-use-of-nice-guidance/impact-of-our-guidance/niceimpact-dementia">https://www.nice.org.uk/about/what-we-do/into-practice/measuring-the-use-of-nice-guidance/impact-of-our-guidance/niceimpact-dementia</a>

#### **Estates and Facilities**

#### **Primary Care**

#### Older Adult /End of Life Care

Older people's hospital admissions in the last year of life

This report explores the relationship between hospital admissions and age, sex and cause of death in people aged 75 years and older, who comprise the majority approximately 69 per cent of all people who die. The hospital admissions considered include emergency admissions, planned

admissions and day cases. It describes the number and type of admissions and the proportion that were emergency admissions within 30 days of a previous discharge.

- Report
- More detail

#### **Medicines Management**

#### **Community Pharmacy Contractual Framework – Year 2**

Community pharmacy contractors in England have produced some great achievements over the past six months with the Pharmacy Quality Scheme delivering real benefits to patients. Key elements of Year 2 of the deal include an NHS Discharge Medicines Service for patients being discharged from hospital, and the introduction of an NHS Community Pharmacist Consultation Scheme referrals for urgent medicines supply from NHS 111 Online. Find out more.

#### Community pharmacy funding in 2020/21

This briefing describes how community pharmacy funding will be distributed during 2020/21 and gives background information on how community pharmacy funding works. More briefings will follow as further details for funding in 2020/21 are agreed.

- Briefing
- More detail

#### **Social Care and Carers**

Adult social care: policy developments under the current government (England)

This briefing paper provides a summary of the social care measures taken under the three Prime

Ministers since the Conservative government was first returned in 2015. In particular, the note

Ministers since the Conservative government was first returned in 2015. In particular, the note considers both the increases in central government funding for social care, and also its approach to reform of social care.

- Briefing
- More detail

#### **Research and Development**

#### Quality/Safety/Audit/Governance

The health, safety and wellbeing of shift workers in healthcare environments

This guidance explores: how shift work can impact on health, safety and wellbeing; what
measures can be taken by employers and employees; and the importance of partnership working
on shift working patterns.

- Guidance
- More detail

#### **HR/Workforce Development**

The NHS nursing workforce

This report aims to set out the facts on: the scale of the NHS nursing workforce challenge; the challenges to the main entry routes to NHS nursing and more general workforce-related challenges that any future plans will need to address; and the progress made on the People Plan.

- Report
- More detail

An inclusive approach to disability leave

This briefing provides an explanation of the differences between disability leave and disability-related sickness absence. It highlights the benefits of having a disability leave policy and shares good practice examples from other NHS trusts, along with links to resources providing further support.

- Briefing
- More detail

#### **Staff Engagement**

2019 NHS Staff Survey

The NHS Staff Survey asks NHS staff in England about their experiences of working for their respective NHS organisations. This year's findings reveal that NHS staff say they are now happier and more likely to recommend their organisation as a place to work than last year, but too many still experience unacceptable abuse from patients and the public.

- Survey findings
- Press release

#### **Integrated Care**

#### Supporting the delivery of integrated care systems

Integrated Care in Action week kicks off next Monday encouraging new learning and sharing around best practice in integrated care. Interactive melting pot lunches will explore population health management and the benefits of working in a multidisciplinary team, while engaging webinars delve into: what good regulation in a system looks like; the building of trusted relationships in integrated care systems and; leading at place level. Our dedicated <a href="webpage">webpage</a> details all the information you need to get involved. During the week you can share best practice on social media using <a href="#mintegratedcare">#integratedcare</a> where we will also continue to promote new and existing resources including our series of podcasts, range of films, blogs and case studies all supporting the delivery of integrated care systems across the country by April 2021

#### NHS Finance, Pay, Pensions and Information Technology

Public service pensions: the cost control mechanism

This briefing looks at the mechanism introduced under the Public Service Pensions Act 2013 to control unexpected changes in the cost of public service pensions.

- Briefing
- More detail

The Department of Health and Social Care's written evidence to the NHS Pay Review Body (NHSPRB) 2020/21

For the pay round 2020 to 2021 the NHSPRB will not make pay recommendations, but will monitor the implementation of the three-year pay and contract reform deal (ending on 31 March 2021) for NHS staff covered by Agenda for Change, which is the national collectively agreed contract on which non-medical NHS staff are employed. It has also been asked to consider the role of recruitment and retention premia (RRPs) and how they might help support the recruitment and retention of staff.

- Evidence
- More detail

#### **Patient Focus and Public Involvement**

#### **Planning and Procurement**

Are cost-effectiveness thresholds fit for purpose for real-world decision making? This White Paper analyses the relative merits and shortfalls of current approaches to defining, estimating, and applying cost-effectiveness thresholds in Health Technology Assessments.

- Report
- More detail

#### **Public Health**

The health of the nation: a strategy for healthier longer lives

This report aims to help set the UK on a clear path to achieve the government's goal 'for everyone

to have five extra years of healthy, independent life by 2035'. It proposes policy and cross-sector collaboration to narrow the life expectancy gap between the richest and poorest.

• Report

Sustainability in Public Health England: 2019

This report outlines the sustainable development activities in Public Health England. It contains an analysis of the organisation's carbon footprint – particularly in relation to: the use of energy and water; the production and management of waste; and business travel undertaken. It also highlights work on other aspects of sustainability, such as health and wellbeing and the health effects of climate change.

- Report
- More detail

#### **Change Management**

# Children's Services

State of child health in the UK

This report shows that for many measures of children's health and wellbeing, progress has stalled, or is in reverse – something rarely seen in high-income countries. The authors highlight that, even where there have been notable improvements in children's health, the UK is often lagging far behind other countries. For example, although there has been a fall in the number of emergency asthma admission rates across all four nations, the UK still has one of the highest mortality rates in Europe for children and young people with asthma.

Report

Child protection: duties to report concerns (England)

This briefing paper sets out the current requirements on individuals and organisations regarding the reporting of known or suspected child abuse or neglect. It also provides information on the debate around whether a mandatory duty to report abuse or neglect should be introduced in England, and outlines the operation of such mandatory duties in other countries.

- Briefing
- More detail

Futureproofing community children's nursing

This guidance is for health care professionals, service providers and those involved with planning and commissioning services. It sets out the RCN's perspective on contemporary and future children and young people's nursing services in the home and community settings. It also underlines the increasingly crucial role played by community children's nurses as they provide integrated care closer to home. It explores the legislative and policy agenda, defines the role of the children's community nurse (CCN), sets out the core principles of providing care, considers variations in how the needs of families are assessed across the four countries of the UK, and outlines examples of current models of care and service delivery.

- Report
- More detail

#### **Cancer Services**

#### **Long Term Conditions**

#### Substance Misuse

#### **Service Improvement and Innovation**

Leading with empathy

This case study is part of a series that focuses on improving emergency department retention and

recruitment. It outlines how East Lancashire Hospitals NHS Trust is using a modern, supportive approach to staff development to successfully combat longstanding recruitment challenges and rising rates of staff turnover and absence.

- Case study
- Summary

How-to guide: non face-to-face clinics

This guide, developed in collaboration with NHS clinicians, managers and patients, provides a comprehensive guide to setting up non face-to-face clinics (also known as virtual clinics). These can help reduce unnecessary outpatient visits, saving time and money for patients and the health service. The NHS aims to avoid up to a third of the number of face-to-face outpatient visits over five years, removing the need for up to 30 million outpatient appointments each year. The guide is free to use, delivered through both text and videos, and includes how to develop a project plan and business case.

- <u>Guide</u>
- Press release

#### **Equality and Diversity**

Race inequality in the workforce: exploring connections between work, ethnicity and mental health

This report, a joint initiative with Operation Black Vote and UCL Centre for Longitudinal Studies, presents new data from Next Steps, a longitudinal study of the 'millennial generation' in England. The work reveals persistent issues around the relationships between employment, ethnicity and mental health and underlines that there are enduring inequalities in the workplace between ethnic groups. The report presents recommendations for actions – for government, for mental health services and for employers.

• Report

Health equity in England: The Marmot Review 10 years on

Ten years since the publication of *The Marmot Review*, for the first time in more than one hundred years life expectancy has failed to increase across the country, and for the poorest ten per cent of women it has actually declined. Over the past decade health inequalities have widened overall, and the amount of time people spend in poor health has increased since 2010. Because health is closely linked to the circumstances in which we are born, grow, live, work and age, large funding cuts, under the banner of austerity, have had an adverse effect.

- Report
- More detail

NHS Workforce Race Equality Standard: 2019 data analysis report for NHS trusts
The 2019 Workforce Race Equality Standard (WRES) report is the fifth publication since the WRES was mandated and covers all nine indicators. It also compares data against previous years. The report has the following key roles: to enable organisations to compare their performance with others in their region and those providing similar services, with the aim of encouraging improvement by learning and sharing good practice; and to provide a national picture of WRES in practice, to colleagues, organisations and the public on the developments in the workforce race equality agenda.

- Report
- More detail

#### **Statistics**



- Health inequalities dashboard: March 2020 data update
- Child health profiles: summary of feedback exercise, 2019
- 2020 child health profiles
- Child obesity and excess weight: small area level data, March 2020 update

- Data on written complaints in the NHS: 2019-20, Q3
- <u>Dementia assessment and referral: December 2019</u>
- <u>Learning disability services monthly statistics: Assuring Transformation collection,</u>
   <u>January 2020 and Mental Health Statistics Data Set, November 2019 final</u>
- <u>1 in 5 mental health patients don't feel safe in NHS care, Ombudsman finds</u>
- Inequalities in life expectancy, healthy life expectancy and disability-free life expectancy in England

Journals (Full-Text) An Athens username and password is required to access the full text



#### Journal of Integrated Care

#### **Conferences and Seminars**

The Learning Disabilities and Autism: Improving Care Conference & Exhibition 2020 Now Live Thursday, 12th March 2020 - The Bridgewater Hall, Manchester

As we enter 2020 join us at the **Learning Disabilities and Autism: Improving Care Conference & Exhibition** with the hope that by the end of the decade, if not sooner, inequalities will be a thing of the past for people with learning disability and/or autism.

**View Event Here** 

# Mental Health: Supporting NHS Workforce Resilience Conference & Exhibition 2020 Now Live Tuesday, 17th March 2020 – Manchester

Looking after the mental health and wellbeing of staff is paramount in delivering benefits to NHS organisations and ultimately the patients in their care. Join us in March 2020 to discuss and learn more about the NHS' forward plan to support the resiliency of the workforce.

This conference, in continuation with Open Forum's successive years of promoting mental health best practices, will provide invaluable updates and new information on the road map to improved mental health support for NHS staff.

Our 2020 series of MH conferences are encouraging initiatives that would see the NHS as well as social services, housing/education providers and the criminal justice system collaborate on MH policy development and care provision to develop truly consistent, cross-sector care.

• <u>View event here</u>

Towards integrated care systems (ICSs): leading for integrated care 26 March 2020, London

Leading across integrated care systems and integrated care partnerships (ICPs) requires a range of skills. These include being able to walk in other people's shoes; having a constancy of purpose while retaining flexibility; and building the evidence base for change as a key tool for persuading the unconvinced of the need to redesign our model of care delivery.

Find out more and book

#### Dementia 2020 - The Final Review

28th of April 2020 - RSM, London

February 2015 the Prime Minister launched his <u>Challenge on Dementia 2020</u>, which set out to build on the achievements of the Prime Minister's Challenge on Dementia 2012-2015. The <u>Implementation Plan</u> published on 6th March 2016 outlines how the 50 commitments set out in the Prime Minister's challenge on dementia 2020 will be met, ensuring that England becomes the world-leader in dementia care, research and awareness by 2020. **Dementia 2020 - The Final Review** is the last instalment in a series of conferences, providing the opportunity for a conclusive review of the 2020 strategy

View Agenda

#### NHS Long Term Plan 2020 - Transition, Integrate, Improve

29th of April 2020 - RSM, London

The NHS Long Term Plan and its accompanying operating model, based on the principles of codesign and collaboration will provide the framework for local planning for the next five years and beyond. Existing commitments in the Five Year Forward View and national strategies for cancer, mental health, learning disability, general practice and maternity will all continue to be implemented in 19/20 and 20/21 as originally planned.

Register here

#### PATIENT SAFETY - IMPLEMENTING THE NEW STRATEGY

#### Wednesday, 29 April 2020 / ETC. Venues Prospero House, London

Following the successful, inaugural patient safety event held in Manchester in October 2019, Open Forum Events invite you to further consolidate knowledge and learning by attending the **Patient Safety-Implementing the New Strategy conference**.

The Patient Safety Strategy, published in July 2019, was designed to deliver improvements in patient safety and standards. The ambition is to make the NHS the safest system in the world to receive healthcare and it is thought that the implementation of the strategy could save nearly 1000 extra lives per year from 2023/24, whilst saving £100 million in care costs.

View Event

#### **Delivering Population Health**

Wednesday 20 April 2020

The <u>conference</u> will explore case studies from areas that have been adopting a local population health approach. You'll hear about their challenges and lessons learned, and gain practical insights for approaching issues such as workforce, collaboration and ensuring national support.

View event

Towards integrated care systems (ICSs): implementing service change for patients and communities (Manchester)

12 May 2020, Manchester

This event draws on learning from local areas that are delivering fundamental changes to staff roles and relationships with the community. Ahead of the 2021 deadline for achieving the national roll-out of ICSs, you will learn about what new and different services will be in place and how existing services will need to be delivered differently within ICSs as they move from planning to delivery.

View event

### **Digital Health and Care Congress 2020**

Wednesday 20 – Thursday 21 May 2020

The use of digital technology and data in health and care is already providing opportunities for improvements in the way services are delivered, and innovations like artificial intelligence (AI), and new technologies are being used to create new care models for the future. This event brings together health and care professionals, innovators, commissioners, researchers and policy makers interested in the current and future implementation of digital health in the NHS and other health and care systems.

Below are two case studies of digital mental health services that will be explored in more detail at the <u>Digital health and care congress 2020</u>

#### **London's digital mental wellbeing service**

Learn how a **city-wide digital mental wellbeing service**, providing online self-care support for people with anxiety, low mood, sleeping difficulties and stress — was developed for Londoners by bringing together a **partnership of local authorities**, **NHS organisations**, **and others through the Healthy London Partnership**.

Using technology to transform care for serving and ex-serving personnel

Learn about **three apps** that were developed to support ex-serving military personnel with their mental and physical health.

**More information** 

## **Bulletins and Newsletters**

## Correspondence

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